Goals	Measures	Status	Target year
Safe facilities and work proces Security of supply	sses		
Interruption-free provision of energy	Own electricity supply from hydrogen CHP for production in Kremsmünster, incl. waste heat utilisation, and photovoltaic plant in Krift as backup in the event of a power outage	•	2023
	Increasing energy storage capacity in line with market demand – 2022-2023: additional storage wells at the Puchkirchen underground gas storage (UGS) facility; evaluation of suitability of reservoirs for hydrogen storage, further storage wells for the Nussdorf UGS facility under evaluation	•	2023
	Restoration/renewal of microwave radio links in Upper Austria for data traffic and voice radio to achieve independence from leased data lines	•	2023
Protecting RAG Austria AG as an operator of critical infrastructure to ensure >99.5 % availability for our customers Note: RAG Austria AG was assigned 'critical infrastructure' status, in accordance with the Ministry of the Interior definition, in January 2018	Implementation of measures and successive upgrades aimed at enhancing property protection (physical security plan)	•	2023
	Additional preparations for the transposition of the NIS2* and RCE** directives	•	2023 f.
	Seveso-III Directive: ongoing improvements and risk assessment	•	2025
>99.5 % availability of gas storage facilities (based on customer restrictions): secure, interruption-free energy supply aligned to demand	Continuation of work arising from the integrity report to underpin strategic availability of facilities (control, network and plant management technology), rectification of any weaknesses identified in the report	•	2021/22
	Monitoring gas quality for early identification of issues and undertaking the necessary measures (e.g. plant adaptations to minimise effects)	•	2021/22
Safe and resilient facilities			
Improving the HSE management system	Further development of integrity management, based on analysis of incidents for future prevention of substance leaks	•	2023 f.
	Improving recording and documentation of incidents	•	2023 f.
Crisis management	Training and emergency drills for the new crisis task force	•	2023 f.
Site security	Implementation of improvements to property protection following 2023 physical security test in consultation with operations	•	2023
Security of facilities	Introduction of an OT*** monitoring system at Puchkirchen storage facility in 2022, in Haidach in 2023 and	•	2023

2023

- * NIS2 Network and Information Security
- ** RKE Resilience of critical entities
- *** OT Operational Technology
- New | Completed: measures initiated have been brought to completion | Ongoing: measures are implemented regularly | Ongoing: measures will be continued in subsequent years

7Fields in 2024

Postponed | Partially implemented | Not implemented/on hold

Goals	Measures	Status	Target year
Occupational health and safety			
Keeping employees fit	'Prevention – my check up': preventive measures as part of a six-pillar programme: healthy eating, awareness, exercise, relaxation, work and environment, medical care	•	2022 f.
Enhancing awareness of direct employee protection and safety responsibilities (executives and non-executive employees and contractors)	Training and education; customised training for operational supervisors and all new staff	•	2023 f.
	Promoting transfer of knowledge from experienced colleagues	•	2023 f.
Prevention of incidents/accidents Primary goal: zero accidents Safety: 50 % reduction in accident/LTIF rates for RAG employees and contractors by 2025	Systematic and consistent assessment of incidents and accidents, and communication using case studies	•	2023 f.
	Focus on hand injuries, lifting and outdoor work	•	2022
	Driving safety training and awareness-raising among employees to increase road safety	•	2023 f.